

# Orthopedic Arts



State of the Art Artificial Limbs and Braces

## **Timeline for provision of services (General guidelines)**

### **Prosthetics**

We will make every effort to schedule visits no later than one week apart from one another.

Initial visit:	Evaluation and/or measurement and cast taking
Fitting:	Check socket fitting, fit optimization, alignment optimization
Final fitting:	Definitive socket fitting, additional minor rectification if needed
Delivery:	Delivery of the finished device, patient's education

Total time frame: 3 – 4 weeks

Note: Some patients may not require check socket fittings and some may require more than one check socket and/or final fittings; in some instances, we may be able to expedite the services as requested by other health care professionals; some services, such as custom silicone restoration may take much longer time to complete. Please enquire with the office staff.

### **Custom orthotics**

We will make every effort to schedule visits no later than one week apart from one another.

Initial visit:	Evaluation and/or measurement and cast taking
Fitting & delivery:	Fitting of the device, minor rectifications, delivery of the finished device, patient's education

Total time frame: 2-3 weeks

Note: Some patients may require several fitting sessions; in some instances, we may be able to expedite the services as requested by ordering health care professionals; some services, such as custom shoes may take much longer time to complete. Please enquire with the office staff.

### **Off-the-shelf devices**

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If we do not have the ordered device in stock, we will make every attempt to acquire it within one week.

## **Important notes**

Most of the work we do is custom molded/fitted to meet your individual needs; therefore, in some cases it is difficult to forecast the time frame needed to complete your device. We will make every attempt to meet your expectations. Most delays are related to obtaining a detailed prescription, as required by law, from your ordering physician and/or obtaining authorization from your insurer. These variables are not under our control. Please discuss your individual case with our professional staff for more information.